

AI ASTERION · MODULE 17

DeliverIQ

Last-Mile Delivery Intelligence

A driver co-pilot and courier intelligence that work around the app your drivers already use: routes that respect timed services, customers contacted before arrival, and no failed delivery without evidence.

Routes that know the service

The day's waybills are sequenced into a route that honours the courier's timed services and their cut-offs. The driver can reorder anything, and their own order is kept as a version of the plan like any other.

The customer knows before the knock

The customer is contacted on WhatsApp ahead of arrival, in their language where the courier holds it, and the reply is shown and read back to the driver. Voice is an opt-in escalation, off by default.

Offline-first Co-Pilot

The driver app keeps working without signal and hands each stop to Waze or Google Maps for turn-by-turn. It's the ordered stop list, never a replacement for the navigation app or the corporate one.

Outliers caught at the branch

Parcels that don't belong on the route are flagged before the driver leaves the yard, not discovered halfway through the day.

Evidence, or the fail doesn't count

A stop can only be coded failed with a contact record, a GPS fix near the address, a reason and a timestamp. The bundle is written once and can't be edited. A refused fail is kept as an attempt, never discarded.

Branch and HQ intelligence

Built from the courier's own daily dispatch report, so a branch can see its fails and why, address quality per client account, driver quality and a wall dashboard before any driver installs anything.

The full DeliverIQ product overview is in preparation. For a walkthrough, a demonstration or the detailed specification, contact us at contact@aiasterion.com.