

AI ASTERION · MODULE 15

CareIQ

Hospital Operations & Patient Journey

From patient to payment on one platform: access, pre-admission, theatre, recovery and the account, captured once and carried all the way through.

Consultation booking, vetted by the rooms

A request lands with the specialist's rooms before a slot is confirmed, so the booking reflects what the surgeon actually wants to see, not just what was free in the diary.

Once-only digital pre-admission

The patient completes it once, on their phone or at reception. Documents are scanned in, and automated checks catch missing details, scheme information and authorisations while there's still time to fix them.

Recovery pathway

Follow-up diaries and reminders carry the patient past discharge, so post-operative reviews and after-care happen on schedule instead of by chance.

Theatre sessions and case booking

Sessions are allocated, cases are booked into them, and the theatre list is produced from those bookings. Nobody rebuilds it from four diaries at the end of the day.

Deposits and co-payments at booking

Scheme, plan and procedure go in; the holding deposit and the co-payment rule come out. The patient pays by link or at reception, before admission rather than after it.

A front door that answers

Voice and chat agents book, cancel, reschedule and answer questions at any hour, in the patient's own language, and hand over to a person when the conversation needs one.

The full CareIQ product overview is in preparation. For a walkthrough, a demonstration or the detailed specification, contact us at contact@aiasterion.com.